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April 4, 2003

Ms. Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect May 4, 2003, tariff material consisting of:

RI PUC No. 15

Part/Section	Revision of Page(s)	Original of Page(s)
A/1	2	N/A
C/6	1, 2, 3, 4, 5, 6, and 7	N/A
M/3	13, 13.1, 13.2, and 13.3	N/A

This filing eliminates Verizon's offering of High Capacity FlexGrow® Service. With the introduction of Enhanced FlexGrow® Service on March 2, 2003, customers now have a more attractive option for FlexGrow allowing greater flexibility with more attractive pricing to meet their channelized voice and high-speed data needs.

Because Verizon Rhode Island has no customers currently subscribing to the earlier version of FlexGrow, the elimination of the product offering has no customer impact.

If you have any questions regarding this filing, please contact Frances O'Neill-Cunha of my staff at 401 525-3560.

Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter and the tariff pages marked "Duplicate" with your stamp of receipt.

Respectfully submitted,

Theresa L. O'Brien

Attachments

1. Tariff Information and General Regulations**1.1 Tariff Information**

1.1.3 Tariff Codes	
A.	(Continued)
7.	(T)—Text that has changed without causing a change in regulation
8.	(X)—Text that has been moved from one page to another
B.	Appearing in the rates and charges section (Part M) under the Uniform Service Ordering Code (USOC) column are upper case alphabetical characters which are used to indicate the following.
1.	U—Indicates that more than one USOC is applicable

1.1.4 Referencing	
A.	The use of the masculine or feminine gender in this tariff should be construed as including both genders and not as a restriction on the basis of sex.

1.1.5 Trademarks and Service Marks	
A.	Many of the designations used by the Telephone Company to distinguish its products and services are claimed as trademarks or service marks. Rather than printing a trademark symbol with every occurrence of a trademarked or service marked product name as it is used throughout this tariff, let it be stated that when using the names of the Telephone Company products and services herein, such use is in an editorial fashion. Following are the proper use names of the Telephone Company trademarks and service marks that are referred to herein in terms of product and service offerings.
1.	Registered Service Marks
a.	CIRCUIT 9®
b.	DIGIPATH®
c.	DOVPATH®
d.	ENHANCED FLEXGROW®
e.	FLEXPATH®
f.	INFOPATH®
g.	INTELLIDIAL®
h.	INTELLIPATH®
i.	PATHWAYS®
j.	PHONESMART®
k.	RINGMATE®

(T)

Verizon New England Inc.

6. FlexGrow® Service (T)**6.1 Reserved for Future Use** (T)

6.1.1 Reserved for Future Use		(T)
A.		(D)
B.		
1.		(D)
2.		
C.		
1.		
2.		
3.		
4.		

3. Digital Communications Services
3.6 Reserved for Future Use

(T)

3.6.1 Reserved for Future Use					(T)
ID	Service Category	Rate Element	Rate	USOC	(D)
					(D)

Verizon New England Inc.

3. Digital Communications Services**3.6 Reserved for Future Use**

(T)

3.6.1 Reserved for Future Use					(T)
ID	Service Category	Rate Element	Rate	USOC	
					(D)

Verizon New England Inc.

3. Digital Communications Services
3.6 FlexGrow® Service

(T)

3.6.2 Enhanced FlexGrow® Service				
ID	Service Category	Rate Element	Rate	USOC
	Enhanced FlexGrow® Service	Service Activation – NRC – Per Initial DS1	75.00	
		Service Activation – NRC – Per Each additional DS1	25.00	
		Service Activation – NRC – Per Subsequent Installation DS0	25.00	
		Service Activation – NRC – Per System Rearrangement	200.00	
		Central Office Capacity of 24 Channels – OPP Month-to-Month – Per System	180.00	
		Central Office Capacity of 24 Channels – OPP 24 Months – Monthly – Per System	155.00	
		Central Office Capacity of 24 Channels – OPP 36 Months – Monthly – Per System	130.00	
		Analog Line/PBX Trunk/Centrex Plus - Monthly	3.75	
		Voice Grade Connectivity – Monthly – Per Channel	1.00	
		Intraoffice Channel – Monthly – Per Channel	7.00	
		Interoffice Channel – Monthly – Per Channel	12.00	

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3. Digital Communications Services
3.6 FlexGrow® Service

(T)

3.6.2 Enhanced FlexGrow® Service				
ID	Service Category	Rate Element	Rate	USOC
	Service Grooming	Level 4 (256 Kbps) - Monthly	2.00	
		Level 6 (384 Kbps) - Monthly	3.00	
		Level 8 (512 Kbps) - Monthly	3.00	
		Level 12 (768 Kbps) - Monthly	3.00	
	Centrex Plus	NRC – Centrex Plus system added subsequent to initial FlexGrow system installation – Per Line	25.00	
		Basic Centrex Plus features – Monthly – Per Line	5.00	
	Feature Packages	NRC – Per Feature Package added subsequent to initial system installation – Per Line	10.00	
		Feature Package No. 1 – Monthly – Per line equipped	5.00	
		Feature Package No. 2 – Monthly – Per line equipped	5.00	
		Feature Package No. 3 - Monthly – Per line equipped	5.00	
		Feature Package No. 4 – Monthly – Per line equipped	5.00	
		Feature Package No. 5 – Monthly – Per line equipped	6.00	
		Feature Package No. 6 – Monthly – Per line equipped	6.00	

Verizon New England Inc.

6.	FlexGrow® Service	(T)
6.1	Reserved for Future Use	(T)

6.1.1 Reserved for Future Use		(T)
D.		(D)
1.		
2.		
3.		
4.		
5.		
6.		
E.		(D)
F.		

6.1.2 Reserved for Future Use		(T)
A.		(D)
B.		
C.		
D.		
E.		(D)
F.		

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6. FlexGrow® Service (T)
6.1 Reserved for Future Use (T)

6.1.3 Reserved for Future Use (T)		(D)
A.		(D)
B.		
C.		(D)

6.1.4 Reserved for Future Use (T)		(D)
A.		(D)
1.		
B.		(D)
1.		

6.1.5 Reserved for Future Use (T)		(D)
A.		(D)
B.		
C.		(D)
D.		
E.		(D)
F.		

Verizon New England Inc.

6. FlexGrow® Service

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6.2 Enhanced FlexGrow® Service

6.2.1 Definitions	
A.	DS0 describes transmission bandwidth of 64 kilobits per second (Kbps).
B.	64 Kbps describes a clear channel digital data transmission utilizing the full bandwidth available on a DS0 channel.
C.	Grooming – Enhanced FlexGrow circuits may be groomed at a Hub to allow lower bandwidth channels to be grouped for higher bandwidth applications.
D.	Service Level Grooming bonds contiguous channels to attain greater transmission speeds. <ol style="list-style-type: none"> Service Level 4 – bonds four DS0 channels together to attain a 256 Kbps speed. Service Level 6 – bonds six DS0 channels together to attain a 384 Kbps speed. Service Level 8 – bonds eight DS0 channels together to attain a 512 Kbps speed. Service Level 12 – bonds twelve DS0 channels together to attain a 768 Kbps speed.
E.	Voice Grade Connectivity are channels which connect to either intraoffice or interoffice channels to reach a channel termination of a remote customer location or facility of a designated customer representative.

6.2.2 General	
A.	Enhanced FlexGrow® Service is an intraexchange, multifunctional digital service for business customers that provides voice and high-speed data services on an integrated basis over a single high-capacity T1 facility. The service requires channel bank equipment on the customer's premises to terminate the T1 (DS1) facility. The customer premises equipment (CPE) is not part of the regulated service but must be compatible with the equipment in the serving central office of the customer.
B.	Enhanced FlexGrow® Service is offered in capacity increments of whole T1 lines, which can be used to transport analog voice grade signals over DS0 channels (64 Kbps capacity). High-speed data signals are available over bonded channels. At the customer's request, the Telephone Company will channelize the available bandwidth and will route voice grade and high-speed data circuits between the customer's premises and the customer's serving central office. The DS1 facility will terminate in a suitably equipped digital arrangement.
C.	The following types of network services are available on a channelized basis via Enhanced FlexGrow® Service: <ol style="list-style-type: none"> Analog Voice Service (local Exchange lines, PBX trunks, Digital Centrex Plus, voice grade private lines). Dedicated Access at speeds of 256 Kbps, 384 Kbps, 512 Kbps and 768 Kbps.

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6. FlexGrow® Service

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6.2 Enhanced FlexGrow® Service

6.2.2 General	
D.	The Telephone Company will, if necessary, further route private line or dedicated services within the same Local Access Transport Area (LATA) between the digital hubbing arrangement in the customer's serving central office and a suitable digital hubbing arrangement in a remote central office. At either the customer's serving central office or the remote central office, the private line or dedicated channels which are terminated in a digital hubbing arrangement can be electronically connected to compatible channels designated by the customer or authorized representative. Initial service activation is required for a DS1 facility. Additional activity subsequent to the initial installation is required on a DS0 basis if capacity is available.
E.	Feature Packages – Discounted billing arrangements are available for business customers who subscribe to one of the following feature packages for a minimum of one year. (T)
1.	Package No. 1 — Call Waiting, Call Forwarding and Call Waiting ID with Name
2.	Package No. 2 — Call Waiting, Call Forwarding and Caller ID
3.	Package No. 3 — Call Forwarding, Three-way Calling and Caller ID
4.	Package No. 4 — Call Waiting, Three-way Calling and Call Waiting ID with Name
5.	Package No. 5 — Call Waiting, Call Forwarding, Three-way Calling, and Caller ID
6.	Package No. 6 — Call Waiting, Call Forwarding, Three-way Calling, and Call Waiting ID with Name
7.	All features are subject to their individual service regulations specified elsewhere in this tariff.
F.	Both the feature packages described above and the features that are offered to subscribers of Centrex Plus service, described in Part H, Section 5 of this tariff, are available to Enhanced FlexGrow customers. (T)

6.2.3 Regulations	
A.	Enhanced FlexGrow® Service is provided subject to the availability of facilities.
B.	Enhanced FlexGrow® Service is available on a digital basis at the network interface on the customer's premises.
C.	Enhanced FlexGrow® Service arrangements must have at least one DS0 channel activated. The total number channels activated by the customer may not at any time exceed the total Enhanced FlexGrow® Service capacity. (T)
D.	Enhanced FlexGrow® Service must be channelized in a single equipment location on the customer's premises. Multiple customer locations must be served by one or more separate DS1 Enhanced FlexGrow System(s). (T)
E.	Direct Inward Dialing capability is available on PBX trunks at the rates specified in Part C, Section 5, of this Tariff.
F.	Customers can elect one of three different options at the time Enhanced FlexGrow® is ordered. The service can be ordered (a) on a month-to-month basis, (b) under a two-year commitment, and (c) under a three-year commitment.

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6. FlexGrow® Service

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6.2 Enhanced FlexGrow® Service

6.2.3 Regulations	
G.	Temporary suspension of service is not available with this service.
H.	Termination Liability – The minimum service period for Enhanced FlexGrow Service is one year. If service is terminated within the minimum service period, the customer is responsible for 100% of the recurring charges for the balance of the minimum service period. In addition, customers who have selected a two-year or three-year service commitment period are responsible for 30% of the unpaid balance remaining in the selected service period.
1.	Customers may convert from a month-to-month, two- or three-year service agreement, or to a different Enhanced FlexGrow Package, without incurring a termination liability charge, as long as the service agreement is equal to or greater than the customer's current service period.

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6.2.4 Responsibility of the Customer	
A.	It is the responsibility of the customer (or any other party of interest such as the applicant for service or the owner or operator for the premises or the builder) to provide in a manner satisfactory to the Telephone Company and without cost to the Telephone Company a means of access to the facilities into the building; space for mounting the necessary terminals and equipment; an environment suitable for equipment; and, where required, a means to reach each floor and each suite or office on each floor where service is desired.

6.2.5 Responsibility of the Telephone Company	
A.	The Telephone Company's responsibility ends at the Demarcation Point and does not include maintaining operational capability of customer provided equipment. Customers must provide and maintain customer premises equipment at their own expense.
B.	The Telephone Company undertakes to maintain and repair the facilities which it furnishes in order to provide Enhanced FlexGrow® Service. The customer may not rearrange, disconnect, remove, or attempt to repair any equipment installed by the Telephone Company without prior written consent of the Telephone Company.

Verizon New England Inc.

6. FlexGrow® Service

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6.2 Enhanced FlexGrow® Service

6.2.6 Variable Term Payment Plan	
A.	The monthly rates for Enhanced FlexGrow are offered under the VTPP as described herein and in Part A, Section 1. The VTPP monthly rates are payable over the following Optional Payment Periods (OPP) as selected by the customer.
1.	The available OPPs for Enhanced FlexGrow are month-to-month, 24 months and 36 months.

6.2.7 Application of Rates and Charges	
A.	Enhanced FlexGrow monthly rate includes the monthly rate for the business basic exchange service line and/or the Centrex Plus line.
1.	Usage rates apply as appropriate.
B.	Compatible optional features or optional Centrex Plus features which are not included herein are available at tariff rates specified within this tariff.